

EDITORIAL



Dear Reader

Information security and data protection should be given high priority in any organisation. What next, you may say, but indeed data is valuable – it may even be the new currency of the information age. Organizations are already having to protect themselves against cyber crime, hacker attacks and data theft. And now lawmakers are placing obligations on them, requiring compliance. One current example is the

new General Data Protection Regulation (GDPR), which “suddenly” came into force in May after a two-year transition period. As you may have observed in the news, many organizations were totally unprepared. Considering that failure to comply with the GDPR may result in fines of millions of Euros - up to 4 percent of your annual turnover - such lack of preparedness is nothing short of negligent.

Whose job is that? Information and data security are the responsibility of top management! The initiative for a suitable management system, such as one for information security according to ISO/IEC 27001, has to come from the top. They are required to determine roles and functions, provide resources, initiate and supervise implementation. Of course, realistic goals for the protection of the organisation need to be set, and in both directions: against the threat from the web and towards one's own legal certainty.

The core task is clear: to determine the processes for data processing, delegate roles and responsibilities, create transparency. While responsibility for individual tasks may be delegated, accountability and overall responsibility for the effectiveness of the management system remains with top management always.

“How many more management systems?” you may ask at this point. My answer is that you only need one. One that integrates all leadership aspects. And doing that has become much easier since the great ISO revision in 2015 improved the prerequisites. A management system that reconciles the requirements of several sets of rules is the only economically sensible option for sustainable success.

*Stefan Heinloth
Managing Director, DQS Holding GmbH*

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The General Data Protection Regulation (GDPR) of the European Union went into effect on May 25, 2018. This regulation will protect the personal information of EU nationals. Any organization regardless of their geographic location will be subject to this regulation if they are handling personal data of EU nationals.

While GDPR provides elaborate requirements for data privacy, there are very few data protection and data security requirements. Organizations have implemented security controls from other standards like ISO 27001 or NIST 800-53. ISO 27001 allows the adoption of privacy requirements in the Statement of Applicability (SOA). The advantage of ISO 27001 over other security standards is that it provides an accredited certification as evidence of compliance. To help answer any confusion about GDPR you might have, we have compiled some of the questions asked during our GDPR Compliance Webinar.

Q: Is GDPR certification a voluntary or mandatory certification for organizations?

A: According to GDPR Regulation, GDPR Certification is a voluntary certification. However, if you are a processor working for a controller, the controller may require GDPR certification from your company proving its' compliance with GDPR requirements.

Q: Is there a comprehensive to-do list for US-based companies that only have a web presence but no offices in Europe?

A: Currently, there isn't a specific list available; although, one may become available in the future.

Q: If a company credit card is used without any direct reference to an individual, does this come under GDPR?

A: A company credit card number is not private information and does not fall under GDPR unless the company card is attached to an individual.

Q: Does a US company need to have a Data Protection Officer (DPO) located in Europe, if they have a customer located there?

A: No, but if you have an office in Europe then you will need to designate someone to act as the DPO or as the point of contact for complaints directed towards the company.

Q: If my company is ISO 27001:2013 certified, touches Personally Identifiable Information (PII), and has a field office in Europe, what is the impact on my certification audits? What might customers require beyond our ISO certificate?

A: There will be no impact on your certification audits, but you may need to show your customers GDPR Compliance for your European Employees. However, you do have to include the GDPR related privacy requirements into the scope of your Statement of Applicability (SOA), and you will have to be audited against that.

Q: Where can I find the list of authorized countries?

A: Go to <https://ec.europa.eu/info/law/> select "Laws by Topic," select "Data Protection" select "Data Transfers Outside of the EU," finally select "Adequacy of the protection of personal data in non-EU countries."

Q: If my company uses remote access but data is not pulled/transferred to a country outside of the EU, will my company still fall under GDPR?

A: If you are accessing data remotely then it is not considered as a transfer. However, the data within the EU is still covered under GDPR, so the body storing the EU country's data is still responsible for managing and safeguarding this data. If you are only accessing data remotely and you are not processing this data, we need to see about doing a risk assessment. If it is proof that there is no chance of data breach, then you can claim exemption from GDPR.

Q: Where can I learn more about GDPR?

A: You can go to <https://dqsus.com/information-center/recorded-webinars> and watch a free webinar covering the basics of GDPR. Our audit is conducted to the GDPR requirements and a letter report is provided identifying any areas for action. Our recommendation is to combine it with an ISO 27001 audit for the best result.

Article first published in DQS Inc.'s "Updates to Standards" Magazine by Subrata Guha, Director of IT Services at DQS Inc. customerservice@dqsus.com <http://dqsus.com>



DQS GmbH recently announced the launch of their new website that aims to create a user-friendly browsing experience. The new website has been successfully adapted to mobile devices using Responsive Web Design (RWD). In addition to aesthetically re-designing the website, a comfortable menu navigation allows quick access to the most important standards. Streamlined and well-structured information about DQS services gets straight to the point.

Attracting qualified 'leads' to the new website was also on the top of the list. With Call-to-Action (CTA) options almost on every page, interested parties are invited to use one of the options to quickly get in contact or to download service offers. Further elements for the new website are planned, such as video clips and testimonials for the career page. The most important content is already available in English, other pages will be successively translated.

Managing Director of DQS GmbH Markus Bleher is enthusiastic about the new website: "From my point of view, this website is a modern and contemporary advertisement. Clear, user-friendly and an appealing design - we are really taking a very, very big step forward."

Article supplied by the marketing & communication project team of DQS GmbH

Happy surfing on: www.dqs.de!



UPDATES TO STANDARDS



Transitioning safely to ISO 45001:2018 with DQS – Step by Step

ISO 45001:2018 will replace the “old” standard for occupational health and safety management systems, BS OHSAS 18001, on 11 March 2021. And while the new standard builds on the old one, ISO 45001 focuses on the interaction of an organization with its business environment, while BS OHSAS 18001 focused directly and often exclusively on occupational hazards.

ISO 45001	BS OHSAS 18001
<ul style="list-style-type: none"> Considers risks and opportunities Takes into account interested parties 	<ul style="list-style-type: none"> Only looks at risks Only looks at the organization itself

Transitioning safely: what to do

- Identify your organizational delta as well as any gaps in content between your current management system and the new requirements of ISO 45001. Determine the relevant interested parties as well as internal and external topics that may effect the activities of your organization. The central question to ask yourself is: how can risks resulting from the impact of internal and external topics be controlled or managed?
- Create a transition plan and turn transition into a project. Define the scope of the management system with an eye on your objectives. Define actions for implementation.
- Update your current management system according to the new requirements.
- Remember to conduct training and awareness sessions for everybody involved who has influence on the system’s effectiveness, especially internal auditors.
- Verify the effectiveness of implemented actions, usually by way of internal audits and the subsequent management review.
- Contact your local DQS office to arrange for your transition audit.

Transition audit = Readiness Review + System Audit

That is the formula for your first certification to ISO 45001. Transition takes place in two steps: based on the readiness review on site (Stage 1 Audit, includes i.a. review of the internal project plan for transition, and evaluation of the changes made to the management system), and a comprehensive system audit on site (Stage 2 Audit), which evaluates implementation and effectiveness of your management system.

Transition is possible at any duly scheduled re-certification, surveillance audit or at any other time of your choosing. Provided your management system fulfills all of the requirements of ISO 45001, you will be issued a new certificate with a validity of three years. This starts a new certificate cycle with the usual surveillance audits to monitor the further development of your management system.

A sensible way to start: Gap Audits

An additional „upstream“ gap audit gives you the advantage of knowing about the resources and time needed for a successful transition in advance. During a gap audit, DQS the DQS auditor will review your entire system and all new aspects of the standard. This allows you to identify potential need for action and keeps you safe from surprised during the transition audit itself. Gap audits can be conducted at any time and independent of regularly scheduled audits.

A gap audit may be considered the equivalent of a Stage 1 Readiness Review IF the willingness to fulfill all of the new requirements has been established. The time between such a gap audit and the system audit (Stage 2) may not exceed six months.

We recommend: transition safe, transition early

Of course you may also maintain your current BS OHSAS certificate throughout the official transition period of three years. We do, however, recommend transitioning early to take advantage of the benefits of the new management approach. DQS conducts initial and re-certifications to the old standard on request, but only until 11 March, 2020. After that day, the financial burden on our customers is no longer justifiable. Also note, please, that certificates issued to the old standard have a shorter period of validity, because they will expire on 11 March, 2021.

To find out how your organization can benefit the most from transitioning to the new standard, and to schedule gap or any other audits, please contact the local DQS office in your area to receive an individual offer. The list is available online at the Group website.



UPDATES TO STANDARDS



The Revision of ISO 22000: An Overview of Changes

The new version of ISO 22000, the international standard for food safety management systems, was published on June 19 2018. The new version brings significant changes for certified sites. In this article, we have summarized the main changes for you, and how to transition safely.

According to the latest ISO Survey, more than 32 000 organizations in the food supply chain currently hold a valid ISO 22000 certificate. Since the first publication of ISO 22000 in 2005, the amount of organizations choosing to implement a food safety management system in accordance with the ISO 22000 standard has grown steadily each year.

During those years, however, users along the supply chain have not only learned a lot about food safety, but have also been confronted with new challenges. This created a need for a full revision of the standard.

Purpose of the ISO 22000 Revision

With the revision, the International Organization for Standardization aims to:

- Clarify key concepts that have caused confusion, such as Critical Control Points (CCPs), Operational Prerequisite Programmes (OPRPs) and Prerequisite Programmes (PRPs).
- Improve the readability and usability of the standard
- Ensure the standard is relevant to all actors in the food supply chain
- Ensure the standard suits the needs of SMEs
- Increase the compatibility of ISO 22000 with other management system standards, by adopting a common structure and terminology

ISO 22000:2018 – Changes

The new version contains a large number of minor changes that have been introduced to increase the readability and clarity of the standard. In practice, the large majority of these changes will have little if any repercussions for the actual implementation of the standard. Still, based on the current draft, the revision will also introduce a number of changes that are more structural in nature:

- The new version adopts the so-called High-Level Structure (HLS), the common structure for all new management system standards. The adoption of a common structure throughout all standards facilitates the integration of various management systems. Users of ISO 9001:2015, ISO 14001:2015 and ISO 45001 will already be familiar with this structure. In practice, the change in structure will make it easier for organizations to combine ISO 22000 with the other standards mentioned above.
- In accordance with the changes in ISO 9001:2015 and ISO 14001:2015, the new version of ISO 22000 will also be a risk-based standard. The standard will distinguish between risk at the operational level I (through the Hazard Analysis Critical Control Point approach (HACCP)), as well at the strategic level of the management system and its ability to reach its specified goals as such.
- The standard now consistently distinguishes two Plan-Do-Check-Act (PDCA) cycles. The first applies to the management system as a whole, while the second, within it, addresses the operations described in Clause 8, which simultaneously cover the HACCP principles. This is illustrated in the graph below.

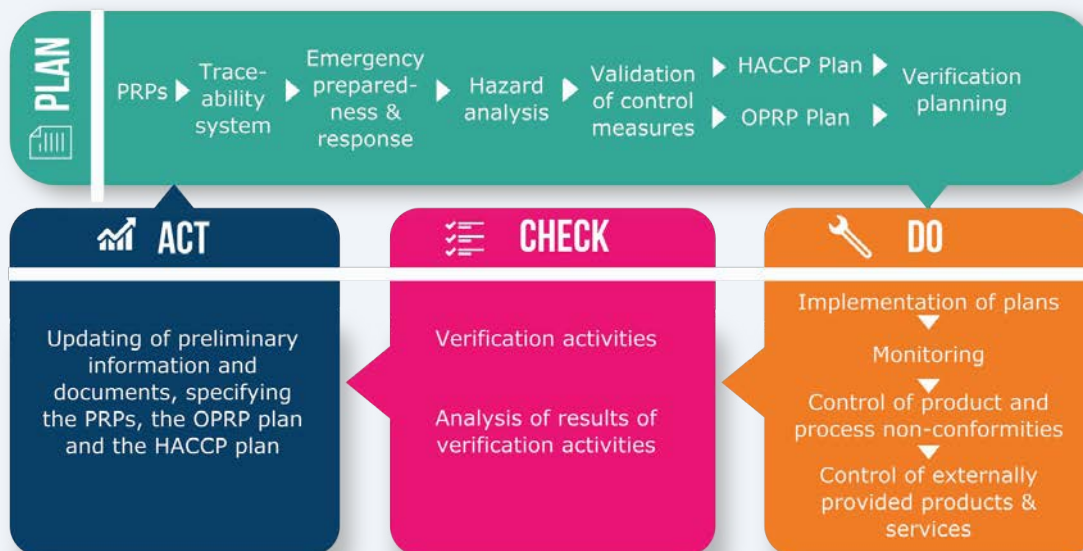
DQS will transition its accreditation as quickly as possible. Customers who obtain an ISO 22000:2018 certificate before the accreditation has been finalized, will receive an unaccredited certificate. Once the accreditation process has been completed, the certificate will be converted to an accredited version within twelve months.



PDCA-CYCLE ISO 22000:2018



OPERATIONAL PLANNING AND CONTROL



Transition deadlines

The publication of the new standard on June 19, 2018, marks the beginning of a three year transition phase. This means that all certificates according to the old version will lose their validity on June 18, 2021 at the latest. Certified sites will need to complete the transition process by that date.

During the transition phase, DQS can still issue certificates for the 2005 version, but they will expire on June 18, 2021 –

meaning that clients who choose this option do not benefit from the full three year period of validity one would normally have.

In order to ensure sufficient time for corrective actions after the certification audit, we cannot perform transition audits in the last six months of the transition period.

For those that have not only implemented ISO 22000, but are also certified to FSSC 22000, it is worth keeping in mind

that the new Version 4 came into effect on January 1, 2018. For an overview of the changes in FSSC 22000 Version 4, please refer to this summary.

Article courtesy of DQS CFS GmbH, Dr. Thijs Willaert.

For more information, [please click here](#) or contact your local DQS office.



UPDATES TO STANDARDS



Energy Management: ISO 50001:2018 Revision, Changes & Timeline

On August 21, 2018 the International Organization for Standardization (ISO) published ISO 50001:2018, the revised management system standard for energy management. The transition period for existing certificates was confirmed to be three years from the publication date. Please read below for information about the changes between ISO 50001:2011 and ISO 50001:2018.

What is ISO 50001?

The overall objective of ISO 50001 is to support organizations in their efforts to structure and implement a comprehensive energy management system, and to continually improve their energy performance. ISO 50001 assists organizations in their pursuit of energy-related objectives in a systematic, comprehensive, goal oriented, and sustainable manner. Adopting the standard enables organizations to meet legal requirements, to identify and analyze the flows of energy, to save costs and to reduce greenhouse gas emissions.

What changes can we expect between the two versions?

- The standard adopts the High Level Structure (HLS) already found in ISO 9001:2015 and ISO 14001:2015, and shares the same terminology. This makes it easier to integrate energy management into the overall management system.
- Key concepts relating to energy performance are more clearly defined; content is more linguistically precise.
- Increased focus on top management and leadership engagement, starting from the implementation phase.
- Risk-based thinking plays a bigger role in improving energy performance
- Alongside energy performance, the suitability, adequacy and effectiveness of the management system will need to be reviewed with an eye towards the context of the organization and the needs and expectations of its stakeholders.
- Improved sections on energy data collection and normalization of EnPI(s) and energy baseline

What happens next?

DQS will release its transition policy within the next weeks, defining criteria for competencies and transition process. Additional information is currently being prepared and will be available soon on the DQS Holding website and from your local DQS office.

Article based on information provided by ISO and the original article by Dr. Thijs Willaert, DQS CFS GmbH.



CUSTOMER PROFILES



ISO 45001: making health and safety at work a priority around the globe

The new standard for occupational health and safety that was published just in March this year has already made a strong appearance on the international stage. DQS is proud to showcase their first customers in Germany, Brasil and the United Arab Emirates.

The first German DQS certificate to the new ISO 45001 goes to: E.ON!



E.ON's Health, Safety, Environment & Climate Protection Policy Statement defines minimum standard requirements and management tools for standardized processes in the area of health, safety and environment and energy management. Within we commit to implement an externally certified occupational health and safety management system according to OHSAS 18001, an environment management system according to ISO 14001 and an energy management system according to ISO 50001 at 27 units on all their locations in Germany. All units are committed to a common management system audited as a multisite certification. "This allows us a common functional steering, significantly reduced annual auditing costs and resources needed." says Dr. Rüdiger Rohr, project manager of the E.ON multisite certification.

*accreditation pending

The first certificate including the new ISO 45001* was issued by DQS GmbH to E.ON SE located in Essen, Germany, with a certification date of 7 June, 2018. The certification comprises 80 sites that have been audited to ISO 14001:2015, ISO 50001:2011, BSOH 18001:2007 and OHS 45001:2018 by a team of six auditors working a total of 72 audit days in the course of 2.5 months. Our congratulations!



Information provided by E.ON and DQS GmbH, Germany
csr@dqs.de
www.dqs.de

The first ISO 45001 Certification in Brazil is by DQS

CCAB AGRO is an important player in the Brazilian agricultural crop protection market, with an innovative business model where the farmer is both client and shareholder in the company. With this, CCAB is strengthening its vision of contributing to the sustainable growth of Brazilian agribusiness and increasing the profitability of crops through the supply of inputs. A DQS do Brasil customer since 2014, they are also certified to ISO 9001: 2015 and ISO 14001: 2015 for their quality and environmental management system.

CCAB Agro came to DQS because of recommendations by other business partners: *“What gave us reliability in the choice of the DQS was the wide experience in audits of management systems, besides the presence and international recognition. We had a very positive experience with the ISO 45001 certification. There was an effort by every DQS team, from the top management to the executive and auditing team, to set up in record time all the structure needed for the certification audit of ISO 45001, soon after its publication. It is a matter of great pride for the CCAB team to have been the first Brazilian company certified to this standard. This would not have been possible without teamwork and the CCAB & DQS partnership.*

As a result of the certification audit carried out by DQS, which we consider to be cooperative work between both of our companies, we envisage the opportunity to implement in our company a program to encourage employees' quality of life. The program is in the structuring phase and within a very short time will be active.

The certifications are in line with CCAB's strategy to structure a program of corporate social and environmental responsibility, strengthening its actions in the quest for sustainable business development. We believe this to be the highest value generated by our integrated management system.



The team of CCAB Agro with their certificates and Alexandre Oliveira, DQS do Brasil's Marketing and Sales Manager on the right



At this moment, our efforts are focused on improving the management systems already in place. However, the way we do business is changing and new needs and controls will emerge. Certainly in the future we will seek other certifications to maintain our Evolution and strengthen our partnership with DQS.”

Article by Pedro Cazonatto
DQS do Brasil Ltda.
dqs@dqs.com.br
www.dqs.com.br



And another first: DQS UAE issued the first ISO 45001 certificate in the Middle East!



Mr. William Haddad,
Chairman of Mace Group of Companies

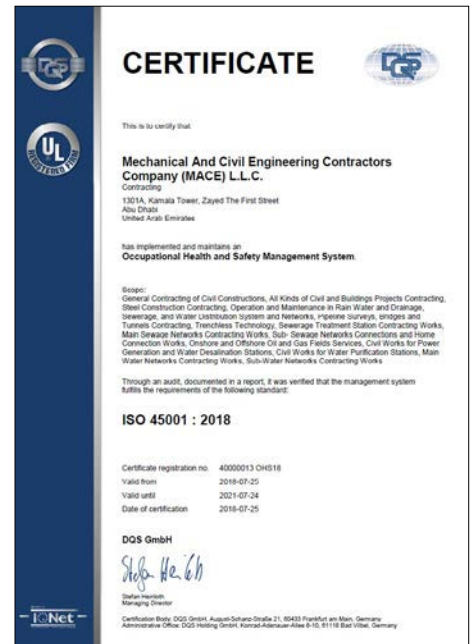
ISO 45001 is the first international management systems standard that gives organizations a framework on which they are able to define, demonstrate, and develop excellence in the management of occupational health and safety; as well as, it's the first internationally recognized health and safety standard adopts a risk-based approach. Importantly, it is designed to help organizations build safe working environments, reducing workplace injuries and illness.

This great achievement of MACE obtaining the ISO 45001 certificate with the great help of DQS insures the commitment of our management to the continuous upgrade of our health and safety culture. MACE had a set goal and a plan to ensure that there are sufficient resources to achieve this certificate in the appropriate timeframe.



MACE HSE committee members, from left: Mr. Sherin Sugathan, Corporate Estimation Manager; Mr. Mansour Al Halabe, Corporate HSE Manager, Ms. Safaa Babiker, HSE Manager Deputy, and Mr. Samer Al Amoudi, Corporate Planning & Control Manager

MACE have faced many challenges during the migration process such as raising awareness among MACE employees and adjusting the management system to include both ISO 45001 and the local standards such as the OSHAD Rules and the federal laws. Also, we made sure all concerned departments in the organization were involved from the very beginning, to ensure they understood the aim of the process, and their role in supporting it. Before the new OHS system could be audited by the certifying body, MACE had to ensure its effectiveness through an internal audit and address any issue.



For MACE, there are many benefits to being certified the ISO 45001:2018. Firstly, it makes sure occupational health and safety is firmly at the heart of the organization's mission. It also allows for more robust OHS processes and controls and helps drive development of systematic processes that consider the broader context, considering risks, opportunities, legal requirements and more. The introduction of ISO 45001 also presents an opportunity for MACE workers to get more closely involved and engaged with health and safety at work.

MACE has complete honor and appreciation to DQS for helping us achieve the ISO 45001 certification.

Mansour Yasser Al Halabe,
Head of HSE Department
Mechanical and Civil Engineering Contractors
Company L.L.C
DQS Quality Certification Services
info@dqsuae.com
www.dqsuae.com

To put your company's name on a brand-new certificate to ISO 45001, please click here to contact the DQS office in your country.



IQNet SR10 and GC-Mark Certificate

DQS Malaysia proudly presents: Universiti Utara Malaysia (UUM), first in Malaysia to be awarded the IQNet SR10:2015 and Green University GC-Mark Certificate.

Global social problems increase spontaneously. We have had a huge impact on our natural life in terms of environment and ecology, ethics, the rule of law, human rights, respect, responsibility and transparency. The promotion of social responsibility and awareness was widely introduced by nations or international agencies, with guidance such as ISO 26000, and certification such as Social Accountability, Corporate Social Responsibility, IQNet SR10:2015 or GC-Mark in order to overcome or reduce the social problems.

Universiti Utara Malaysia (UUM) was established on 16 February 1984 as the sixth Malaysian public university. It is the only university that was set up to specialise solely in management education from the very beginning of its establishment. Because UUM aims to be relevant to today's educational environment, which promotes transparency, respect of human rights and sustainability, the top management of UUM decided to undergo IQNet SR10:2015 and GC Mark for Green University certification.

The independent assessment conducted by a team of experienced local auditors showed the management systems of UUM to be well developed and conformant with the requirements of the standards in question – resulting in a positive certification decision by DQS to issue the IQNet SR10:2015 and Green University certificates to UUM. With this, UUM became the first organization and first University in Malaysia to be awarded these two prestigious certificates.



DQS Certification (M) Sdn. Bhd. Regional Managing Director, Mr. Danny Ng (right hand side) recently handed over these two prestigious certificates to Prof Dato's Seri Dr. Mohamed Mustafa Ishak (Vice Chancellor of Universiti Utara Malaysia).



Our congratulations to the management and staff of University Utara Malaysia for this achievement.

For more information about the social standard SR10, GC-Mark or any other quality management system assessment and certification services that DQS offers, please contact DQS Malaysia or the local DQS office in your country.

*Article by
DQS Certification (M) Sdn Bhd
info@dqs.com.my
www.dqs.com.my*

DQS Philippines proudly presents their first certification for ISO 55001 Asset Management

SNAP - SN Aboitiz Power - Benguet, Inc. - is one of the largest providers of hydroelectric power in the Philippines. Ambuklao Hydroelectric Power Plant was one of the first large hydroelectric power plants in the Philippines providing 105 megawatts, while Binga Hydroelectric Power Plant provides 140 megawatts. Their output is sold both to electric utilities and on the spot market. They have also been a partner of National Grid Corporation of the Philippines (NGCP) providing ancillary services.

DQS Certification Philippines has been the certification partner for the integrated management system of SN Aboitiz Power-Benguet for two cycles already, providing services for occupational safety and health (OHSAS 18001), environmental (ISO 14001) and quality (ISO 9001). For this reason, SNAP is very familiar and very happy with the quality of DQS services. The competence of their auditors is what makes DQS Philippines most valuable and competitive, especially considering they were able to assign the first local auditor for Asset Management standard in the Asia Pacific region.



Certificate presentation

Romeo Zamora, Managing Director of DQS Philippines, states that “We value our clients by providing them the best service and support that we can offer, as we make sure to deliver them immediate response on their inquiries and help them in their needs to further improve their management systems and developments regarding this. We make sure that we are not only there for one-time transaction, but for long term relationship and partnership in achieving continuous improvement.”



The team and auditors of DQS Philippines

SN Aboitiz Power chose to undergo this certification to ISO 55001 in order to have a system with which to optimize operations and maintenance of its assets with a balance of profitability, risks, and performance, as they proceed to further improve and develop their management systems.

With this achievement, Mr. Joseph Yu, President and CEO of SNAP, said “This affirms our commitment to operate world-class energy facilities.” In addition, Mr. Manny Lopez, Chief Technical Officer of SNAP, stated that “DQS Philippines has been our certification partner for over six years already and we are definitely satisfied with their services as they always provide support and help us in achieving our continuous improvement to the success of the company.”

Aboitiz Group, which SNAP belongs to, is now looking to expand the certification of their Asset Management System and additional standards, such as Business Continuity Management for their further improvement, with DQS Certification Philippines.

Congratulations to SNAP and DQS Philippines for this success story!

*Article by Nory Anne Mendoza, Business Development Specialist at DQS CERTIFICATION PHILS. INC.
customer.service@dqs-phils.org
<http://dqs-phils.org>*



Now with IATF 16949: SAPPL Mercedes-Benz SPA

SAPPL-Mercedes-Benz SPA, who recently passed their transition audit to IATF 16949, was the first company to be certified to 16949 by DQS in Algeria. They represent a valuable reference for a growing market and a strong potential for automotive certification in Algeria.

SAPPL Mercedes-Benz SPA was created in 2012 with a staff of 60 and a capital of € 103 million as a two-party Joint-Venture Corporation, headquartered in Algiers, Algeria, with Daimler-Benz as technological partner. Production started in 2014 for a wide range of 'Mercedes-Benz' medium/heavy-duty trucks, special off-road trucks & buses. These include the Algerian heavy-goods company Mercedes-Benz / SPA Rouiba, the Mercedes-Benz / SPA / Tiaret brand, and the German-made engine manufacturer (Mercedes-Benz, Deutz and MTU) SPA / Oued Hami-mine (Constantine). Target production of ACTROS, ZETROS, UNIMOG, ACCELO, CONECTO and EMILIO is 15 000 p.a. with a staff of 3 000.

SNVI, Algeria's national society for industrial vehicles, is one of the shareholders and feels very optimistic about the future of automotive supplier in their country. The creation of jobs and the transfer of technological know-how especially



Tarik Barketallah, MD of DQS Maghreb and Youcef Bouali (left), site manager of SAPPL

through training of employees and trainers will improve the country's abilities in industry and management. Production is aimed first at the domestic market, with options for export.

Algier's automobile assembly industry is constantly growing and attracting other brands that want to establish and produce directly on the Algerian market such as Renault, Hyundai, Volkswagen, Peugeot

and Toyota. These also attract a large number of suppliers to implement their production sites and related industries, in order to follow the requirements of the integration rate imposed by the Algerian state on automotive products.

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DQS Maghreb Sarl.
contact@dqs-maghreb.com
www.dqs-maghreb.com

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DQS Holding GmbH
August-Schanz-Str. 21
60433 Frankfurt am Main
Germany
Tel. +49 69 95427-0
Fax +49 69 95427-111
www.dqs-holding.com

responsible for content
Dr. Dieter Stadler and Ilona Korall
Tel. +49 69 95427-313
dieter.stadler@dqs.de

compiled and translated by
Petra Träm

editorial dept. and layout
kompri, Triefenstein

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